

## **2017 PACHC BOARD of DIRECTORS**

Note: The full PACHC Board of Directors meets quarterly; The PACHC Executive Committee meets monthly.



Jeannine Peterson Chair

Jeannine Peterson has more than 36 years of experience in public and community health, with a specific focus on issues that disproportionately impact minority and low income populations. Prior to her tenure at Hamilton Health Center FOHC, Ms. Peterson held numerous executive management positions, including Deputy Director of a federally funded technical assistance project for a national consulting firm. She also served as Deputy Secretary of Health for the Commonwealth of PA for eight years where she was responsible for administering the state's drug and alcohol program, maternal and child health program, and preventative health and communicable disease programs.

Ms. Peterson earned her MPA from Penn State University and a BA degree from Michigan State University. She is also a graduate of the Johnson & Johnson/UCLA Health Care Executive Management Program. Ms. Peterson serves on the CREDC Board of Directors, the Highmark Blue Shield Regional Advisory Committee and is past chair of the United Way of the Capital Region's board of directors. Ms. Peterson has also won numerous awards including: the 2012 Central Penn Business Journal Healthcare Hero Lifetime Achievement Award, the 2012 Pennsylvania Association of Community Health Centers APEX Lifetime Achievement Award, and the 2011 Harrisburg Regional Chamber of Commerce Catalyst Award.

Ms Peterson is married and has one daughter.

Hamilton Health Center FOHC provides medical, dental and behavioral health services to over 25,000 residents of the greater Harrisburg region of central Pennsylvania.

In September 2012, under Ms. Peterson's leadership, Hamilton Health Center opened a new state-of-the art 67,000 square foot "medical mall" in one of Harrisburg's most densely populated blighted areas of the city. This \$32.5 million renovation project significantly expanded the region's primary health care capacity and is serving as an economic catalyst to bring more business development and revitalization into the South Allison area of the City of Harrisburg.

In January 2015, the health center opened the second phase of their medical mall. The 34,000 square foot addition added a full pediatrics department and expanded mental health services. Capital Area Transit Authority revised its routes to provide service directly to the center so that 30 buses now stop daily at the health center.

The medical mall also includes collocated WIC services, an onsite pharmacy, as well as radiology and laboratory services.

Future plans include expansion of services to include optometry, additional sites, a day care center, Head Start and more.



Drew Pierce Vice Chair

Payment Policy Committee Co-Representative

Drew Pierce has served as CEO of The Primary Health Network FOHC since October 2014 after serving as CFO and Director of Business Development of the health center since 2007.

Drew earned his Bachelor of Science in Business Administration with a concentration in accounting from Slippery Rock University. He is also a Certified Public Accountant through the state of Pennsylvania.

Since joining PHN in 2007, Drew has been a part of numerous expansion projects and has shown dynamic finance and operational skills. During Drew's time as CFO, he played a key part in the development and maintenance of an annual budget of \$64M+ which grew over \$43M within seven years. He was integral in the fostering of relationships with potential partners, evaluation of new programs and potential new revenue streams, participation in the political process with local, state, and federal legislators and the expansion of services to other locations and territories. He also served as the organizational liaison to PHN's Charitable Foundation which consisted of responsibility for the oversight of all Foundation programs, staff and operations as well as a budget of more than \$2.5M annually.

The Primary Health Network (PHN) FOHC was founded to provide quality medical care to the residents of the Shenango Valley in western PA and was originally named The Shenango Valley Primary Health Care Center. Since its inception in 1984, PHN, has worked with local communities-now in a broad geographic area across the state-to develop and implement the community health center model of care.

From its beginnings as a single site small community health center, PHN has grown to include over 45 service facilities throughout 17 counties within Pennsylvania and Ohio. PHN employs a medical staff that consists of nearly 200 physicians, dentists, physician assistants, certified nurse practitioners and other healthcare professionals; a support staff of around 400; and reaches more than 120,000 people annually through its health and educational services.

PHN offers comprehensive primary health and subspecialty services and works with community partners in the communities it serves.

PHN is accredited by The Joint Commission.



Fred Jackson
Treasurer
Finance Committee Chair

Frederick Jackson has a broad based background in rural healthcare management and finance. He served for 19 years as the CFO of the Barnes Kasson Health System, managing the system's hospital and Community Health Center corporations. He served as Executive Director of B-K Health Center, the system's Federally Qualified Health Center (FQHC), for 4 years and has been in his current position as Executive Director of Wayne Memorial Community Health Centers FOHC since November 2007. His finance background includes extensive experience in cost reporting, swing bed development, home health, skilled nursing, and Critical Access Hospital transition. He has worked to integrate services in order to maximize efficiencies in a rural environment. He has expertise in FQHC collaboration, development. expansion, and extensive knowledge and experience in the practical implementation of the FTCA. He has served in a consulting capacity for physician/hospital mergers and FQHC expansion projects. His HRSA Grant experience includes the authoring and managing of FQHC 330 grants, successful expansion initiatives, the funding of IDS and IT network development grants and several capital grant expansions.

A former licensed nursing home administrator, he is the past president of the NEPA-HFMA Chapter, past president of the local Tri County Mental Health Agency, and member of several other community boards. He has served as board president of the Community Integrated Service Network of Pennsylvania (CISNP), a network of PA FQHCs. He has served as a National Health Service Corps interviewer and was an elected chairman of the Harmony Township supervisors for over 20 years. He is a graduate of the State University of New York at Buffalo.

Wayne Memorial Community Health Centers (WMCHC) FOHC serves the counties of Wayne, Pike and upper Lackawanna (Carbondale). This region is commonly referred to as the lakes region of the Poconos. Having both rural and urban sites, WMCHC spun off from some hospital-run practices in 2007 as a NAP recipient. Starting with four small practices and twenty-three employees, the center has grown to encompass twelve practices in six communities with over 40 professionals and 160 employees. WMCHC has leveraged the capital resources provided FQHCs over the last seven years, successfully securing Recovery Act capital grants, facility improvement grants and grant funds; leveraging these with state primary care challenge grants and community benefit grants to grow at a pace of 20-30% per year. Practices have been developed both organically from the ground up and from acquisition and conversion of existing practices to FQHCs. Today, the health center encompasses five distinct service lines, including primary care (7 sites), dental care (2 sites), behavioral health (2 sites), women's health (5 sites). WMCHC also runs the specialty practices of surgery and pulmonology. Recent developments include the opening of a combination urgent care center/primary care center and a contract with the Veterans Administration for service to veterans. The center's dental program has been a leader in developing innovative outreach modalities to enhance dental access and improve dental education and service to hard-to-reach areas.



Mary Kargbo Secretary

Mary Kargbo joined the Berks Community Health Center FOHC on October 1, 2012. Mary has 39 years of experience in health care, most as a senior hospital executive. She has an extensive experience working with underserved and uninsured populations.

As Chief Operating Officer at Medina Memorial Health Care System, she worked with the local rural health center to provide care to the uninsured. This included partnering with them for community events and education through the hospital's outreach program. She also worked with the incoming Amish population to do the same. Following 18 years with this \$32 million organization, she moved to Sheehan Memorial Hospital, an inner city hospital, to serve as President/CEO serving mostly the uninsured and underinsured of the city of Buffalo. There she collaborated with many organizations, third party payers and agencies to provide outreach services and education to the population.

Mary has served on a number of not-for-profit boards over the past 21 years. She has been recognized and awarded as a community leader several times.

Berks Community Health Center (BCHC) FOIC in Reading, PA was established in 2012 and accepts and currently cares for patients from throughout Berks and surrounding counties.

Community leaders, including people from organizations such as Berks County Community Foundation, United Way of Berks County, Wyomissing Foundation and area hospitals worked to develop the health center.

The health center today serves nearly 8,000 patients through more than 22,000 visits. It has expanded to three sites, offers integrated behavioral health and medical care, an innovative diabetes management program that incorporates onsite specialty podiatry and optometry, OB/GYN services, and more. BCHC's 2015 Annual Report can be accessed here.

BCHC is committed to improving the health of its community through the delivery and coordination of affordable, comprehensive, culturally-sensitive patient- and family-centered healthcare.

BPHC is an NCQA-recognized Patient-Centered Medical Home.



Patricia Deitch
Past Chair
Nominating Committee Chair

Patti has been the President and CEO of Delaware Valley Community Health, Inc. FOHC for eighteen years, overseeing the delivery of primary medical and dental care to over 40,000 patients annually at five locations. Formerly a hospital social worker, she earned an MBA in Health Administration from Temple University in Philadelphia, PA in 1985 and spent eight years in hospital administration at Cooper Hospital in Camden, NJ and Medical College of Pennsylvania. Immediately prior to moving into community health, she was an Assistant Vice President at Allegheny Health Systems.

Patti is a Diplomate of the American College of Healthcare Executives and is on the Executive Committee of the Pennsylvania Association of Community Health Centers. She also participates nationally as a member of the Health Policy and Legislative Committees of the National Association of Community Health Centers. Other Board memberships include the Health Federation of Philadelphia (Chair), The Institute for Safe Families, North Philadelphia Early Head Start and former Co-Chair of the Consortium for Latino Health in Philadelphia.

Delaware Valley Community Health, Inc. (DVCH) FOHC is a private, non-profit organization which delivers community-based, culturally competent, primary medical, dental and behavioral health care services to patients whether or not they have medical insurance.

For over 40 years, DVCH has been the safety net provider for Latino and African- American communities in North Philadelphia. DVCH currently operates four Federally Qualified Health Centers in Southeastern Pennsylvania: Fairmount Primary Care Center; Maria de los Santos Health Center, Norristown Regional Health Center; and Parkview Ob/Gyn. Physicians, dentists, midlevel providers, nurses, social workers, counselors, health educators and support staff work together to improve the health status of DVCH's patients and communities at all of the sites.

DVCH is recognized by NCQA as a Patient-Centered Medical Home.



Mary Wetherall, RN
Clinical Services Committee Chair

Mary Wetherall, CEO of NEPA Community Health Care FOHC has an extensive background in health care and Community Health Centers FOHC, as well as a clinical background in emergency nursing.

Mary attended Felician College to pursue a Bachelor of Science in Nursing (BSN). During the transition of moving from New York City to rural Pennsylvania, she changed her clinical direction and became involved in the home birth movement as a midwife. Mary went on to finish her undergraduate degree at Marywood University and pursued graduate work at Frontier Nursing University toward a Nurse Practitioner degree. She completed about twenty clinical hours at Frontier Nursing University but eventually decided that she wanted to focus more on the administrative side of health care. She changed her major and began attending Walden University, studying for her MSN with a concentration in leadership and management.

Over the years, Mary has completed many certification programs in support of her clinical and administrative practice paradigm. She has also completed the Caring Science: Caritas Coach Education Program with nursing theorist Jean Watson. Mary spends time doing humanitarian work in Haiti with an organization called Archangel Airborne. In addition to all her accomplishments, Mary is proudly the mother of nine children and four grandchildren. She has been happily married to her husband Paul for thirty-four years.

NEPA Community Health Care FOLC serves residents of rural Susquehanna County in northeastern Pennsylvania. The health center was originally established under a different name around 1981. It was closed twice in the 2000's due to floods and then in 2009, there was a split between the center and its partnering hospital. As a consequence, the health center moved and changed its name.

What hasn't changed during the health center's more than 30-year history is a commitment to serving the safety net population of its rural service area. The health center strives to meet its mission of "providing exceptional care to all those who seek it" and currently operates at three locations with a fourth planned.

Services currently include primary care, OB/GYN, pediatric and behavioral health care.



Bridgette McGivern
Legislative, Regulatory and Policy
Committee Chair

Bridgette McGivern is the CEO of Community Health and Dental Care FOHC in Pottstown, PA, where she works to ensure that the mission of her health center is advanced and maintained. Bridgette holds a Bachelor of Science degree from Penn State University and received her Master of Business Administration degree from Thomas College.

After graduating from college, Bridgette launched her professional career, first with United Cerebal Palsy, then with the Cumberland County District Attorney's Office, the Sheriff's Department, Children & Youth, and ultimately with the Commonwealth of Pennsylvania where she served in the Department of Health. In 2003, Bridgette moved to Newport, Maine where she was hired as CFO at her first FQHC. She excelled and exceeded the board's expectations and was promoted to CEO. In 2008, Bridgette relocated to Turner Falls, Massachusetts as CEO of the Community Health Center of Franklin County. Under extremely challenging circumstances, Bridgette and the health center board of directors were successful in saving and sustaining the health center.

In September 2010, Bridgette returned to Pennsylvania to begin her tenure as CEO of Community Health & Dental Care.

Community Health and Dental Care (CHDC) FOHC was formed through the generous funding of the Pottstown Area Health and Wellness Foundation along with various local businesses. The health center's doors opened in October 2008.

CHDC now provides care to more than 11,000 patients. As a non-profit community health center, CH&DC has been organized to become the patient's primary medical and dental home and also offers behavioral health, substance use, enabling, vision and other services.

In March 2016, CHDC was one of five health centers in Pennsylvania that received HRSA funding to address opioid use disorders. In May 2016, the health center opened a new dental site to better respond to the needs of the communities it serves.



Rodney Jones, Sr. Membership Committee Chair

Rodney Jones was named CEO of East Liberty Family Health Care Center in Pittsburgh in 2015. Rodney grew up in the Pittsburgh area and it is where his passion for the healthcare industry began.

Rodney attended Morgan State University, where he earned his Bachelor of Science in Rehabilitation Therapy. He went on to earn his Post Bachelor Certificate in Physical Therapy at Columbia University and his Masters in Health Care Administration from the University of Pittsburgh. After working for several years as a physical therapist, Rodney's passion for the industry grew and he decided to transition into healthcare administration. He has worked as a healthcare administrator in acute care, rehabilitation, long term acute care, long term care, managed care and community health environments.

Rodney raised two children as a single parent. His son is a criminal defense attorney with his own law firm in Pittsburgh. His daughter earned her MBA and is a marketing manager in Virginia. He is also the proud grandfather of five grandchildren. Rodney has been married to his wife Kim for 14 years. Kim recently retired from UPMC. Rodney enjoys an active lifestyle with snow skiing and golfing as two of his favorite pastimes.

East Liberty Family Health Care Center was founded in 1982. The health center started in the basement of a Presbyterian church the distinctively faith-based approach adopted during its inception continues.

Today, ELFHCC has three locations in the Pittsburgh area that serve 8,000-10,000 patients through 34,000 medical and dental visits annually. The health center's mission is to witness to God's love, known in Jesus Christ, by empowering the patients they serve through community centered, whole-person quality health care for all, which includes those who are uninsured, underinsured and underserved.

Quality is important at the health center. Five ELFHCC physicians were recently acknowledged by Pittsburgh Magazine as some of the top primary care providers in Western PA. In addition, the health center has attained NCQA Patient-Centered Medical Home recognition.



Hilda Shirk Program Committee Chair

Hilda Shirk has served as CEO of SouthEast Lancaster Health Services FOHC since December 2011.

Hilda earned her PhD in Business Administration & Management from Northcentral University; a Master of Social Work degree from the University of Pennsylvania; and a Bachelor's degree in Spanish from Goshen College. Dr. Shirk is a peer reviewer for the Council on Accreditation and serves on its Board of Directors. She is a multi-lingual communicator. Born in Lancaster County, at the age of two she and her family moved abroad to her mother's hometown in France, where she was immersed in three languages: French, German, and English.

Hilda began her career with the Spanish Division of Catholic Social Services in social service on the southeast side of Lancaster, where she provided community and marriage counseling to local residents. Prior to accepting the position at SELHS, Hilda served as the Project Manager for the Partnership for Public Health in Lancaster County. In this role, she provided leadership to the Partnership, and conducted research for the establishment of a countywide public health department in Lancaster. She also served as president and CEO of Family Service Partners in York, PA, an organization created in 2002 as the parent company for two wellestablished private, nonprofit family service agencies in adjoining counties.

SouthEast Lancaster Health Services (CHC, located in the city of Lancaster, PA, began in 1974 as a part-time, volunteer-run clinic, working hard to care for those in the community who needed help. Dental care by added by 1980 and the organization merged with Lancaster Neighborhood Health Center and the Spanish American Civic Association Health Center to become "SouthEast Lancaster Health Services."

Today, SELHS serves nearly 27,000 patients, is served by 175 staff and board members and operates three sites that offer care through 44 medical exam rooms and 13 dental operatories.

SELHS continues to benefit from the generosity of its community, with 1,800 donors and many key community partnerships.

SELHS is NCQA-recognized as a Patient-Centered Medical Home.



Raji Jayakrishnan Workforce Committee Chair

Raji Jayakrishnan has served as Executive Director of Community Health Clinic, Inc. FOHC in New Kensington, PA since 2010.

Raji earned her Master's Degree in Health Administration from the University of Pittsburgh. She also has a Master in Applied Microbiology from the Bharathiar University, India.

Prior to accepting her current position at Community Health Clinic, Inc. FOHC, Raji was a Practice Manager at Children's Hospital of Pittsburgh. In addition, she has several years of experience as a Research Specialist in Molecular Genetics and Biochemistry at University of Pittsburgh, School of Medicine, Biological Sciences and Pharmacy.

Raji is a recipient of the Rosa Park Humanitarian Award. She has resided in Pittsburgh since 2002.

Community Health Clinic, Inc. (CHC) FQHC provides primary care medical, dental and behavioral health services to residents of the communities it serves in Westmoreland County in western Pennsylvania, outside of Pittsburgh.

CHC began as a free clinic in the mid-1970s, became a Look-Alike in 2004, and received its New Access Point grant in 2009. CHC implemented its practice management system in 2010, an EHR system in 2011 and an electronic dental record system in 2012.

A Capital Development - Immediate Facility Improvement grant helped with renovations that were completed in 2014. The grant helped to add additional exam rooms, purchase state of the art equipment and support the health center in serving more patients. In 2014, CHC received a Behavioral Health Integration grant and has been providing integrated medical and behavioral health since December 2014 with a collaboration partner. CHC opened a second site January 2015.

CHC is an NCQA-recognized Patient-Centered Medical Home.



Alisa Jones Member-at-Large

Alisa Jones is President & CEO of La Comunidad Hispana (LCH) FOHC in Kennett Square, PA. Alisa's passion for health care began at a young age when she was growing up in San Diego, CA. Her family was among the many in the community who didn't have access to health insurance; she and her family were able to get access to health care through a local Community Health Center FOHC. This experience helped to inspire Alisa to pursue a healthcare profession.

Alisa brings her extensive background and experience in health services administration to her role, with a strong focus on public health and community health centers. She was the Director of Maternal and Child Health at the Delaware Health Department prior to joining LCH.

Alisa lives in Southern Chester County with her husband, who works in law enforcement, and her 15 year old son. In her free time, Alisa loves to kayak and travel. She has a goal of getting to all fifty states and has only a handful to go.

The mission of La Comunidad Hispana FOHC is to help low-income residents of southern Chester County receive the highest quality of healthcare and social services. LCH was established in 1973 as a bilingual social service agency to serve the needs of the primarily Latino population drawn to the area by jobs in the mushroom industry. Primary care services were added in 1985.

LCH continues to predominantly serve Spanish speaking patients but is looking to gain more awareness among English speaking members of the community. Proudly serving the area for more than 42 years, LCH became an FQHC in 2012 and is one of two FQHCs in Chester county.

LCH, an NCQH Level 2 Patient-Centered Medical Home, currently serves 5,500 individuals each year and in addition to traditional FQHC services, also offers social assistance, workforce development and education. Half of the LCH budget is supported by charitable contributions from the communities it serves.

In December 2015, LCH opened a new site in Oxford, PA through a HRSA New Access Point grant and community support.



Michael G. Lucas Member-at-Large

Mike is the President and CEO of ChesPenn Health Services FCHC, a non-profit health care organization committed to providing quality health care to Chester, Coatesville, Upper Darby and, surrounding communities. He has extensive experience in both the for-profit and non-profit health care sectors. His responsibilities have ranged from operations to policy development in various healthcare environments with a special emphasis on public health and Federally Qualified Health Centers. He received his undergraduate degree from Franklin & Marshall with a major in Government and obtained his M.P.A. from American University specializing in Governmental Management and Urban Affairs.

ChesPenn Health Services FOHC is a network of four non-profit FQHC sites that has served the City of Chester and Delaware County (40 years), the City of Coatesville and Chester County (9 years) and, Upper Darby (5 years) by providing pediatric and adult medical care and dental care (Chester sites only) regardless of one's ability to pay. These four health centers are the only safety net providers in these communities willing to provide linguistically and culturally sensitive health care services to residents regardless of their insurance or employment status.



Dr. R. Anthony Snow Member-at-Large

R. Anthony (Tony) Snow, M.D. is CEO of Community Health Net FOHC in Erie, PA. A compassionate, competent and inspiring board certified family physician, Dr. Snow has served in community medicine for over 30 years.

Dr. Snow serves as Medical Advisor to the Erie County Department of Health, Medical Director of the Dr. Dean Ornish Program and serves on several community boards. Dr. Snow retired from the USAF Reserves with the rank of Colonel in 2012 after completing 21 years of service.

In addition to his other roles, Dr. Snow is president of WellFit Incorporated, a 501(c)3 non-profit organization, co-founded with his wife Kathy Iorio in 2002. WellFit Incorporated was developed to empower children and families to L.E.A.P. - Learn, Embrace and Actively Practice healthy living. He is also Medical Director and co-host of the awardwinning weekly family TV show "Wellsville," currently airing Saturdays at 8 a.m. on FOX 66, a FOX affiliate in Erie, PA. Wellsville, a program of WellFit Incorporated, is a comprehensive, multi-faceted program that includes a dynamic school-based program, a family-friendly website (wellsville.tv), community programs, a DVD series, monthly radio spots and the Wellsville weekly TV show, all designed to inspire and empower children and families to lead healthy, active lives.

Community Health Net FOHC in Erie, PA provides care through more than 35,000 medical and 20,000 dental visits annually. The health center also offers vision, HIV/AIDS, transportation, health care for the homeless, school-based care and other services.

The health center began life as Primary Health Care Services of Northwestern PA. It was incorporated in 1985 as a small medical and dental clinic and in the same year was certified as an FQHC. In 1994, collaborations began to restructure the medical clinics in the community centers under one umbrella. In 1995 the goal was achieved and the name was changed to Community Health Net (CHN). In 1996, new satellite offices were opened and CHN purchased a building located in downtown Erie that would house administration and medical offices.

Today, CHN's primary care practice goes well beyond traditional methods in caring for its patients. The health center has received recognition from the U.S. Public Health Service and Dept. of Health and Human Services for its innovative approach in developing an integrated service network and expansion among community partners.

CHN is accredited by The Joint Commission.